

# FSBWC MOBILE APP FAQ'S

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## **What mobile operating systems does the app support?**

Our mobile banking app is available for both iPhone and Android users.

## **How can I get the app?**

iPhone users can download the app through the iOS App Store Android users can download the app through the Google Play Store **Search for fsbwc**

## **Are there any other requirements for using the app?**

Users of our mobile banking app must have an existing online banking account with First State Bank. After downloading and launching the app, you will be required to log in with your online banking account credentials. All account information will be imported automatically from your online banking account.

## **How do I get the updates?**

If you've already downloaded our mobile banking app, simply download the latest update from the iOS App Store or Google Play Store as you would with any other app update. If you are downloading the app for the first time, you will automatically receive the latest version, complete with the latest features.

## **How do I enable Touch ID®?**

To enable Touch ID® users must download the latest version of our mobile banking app. After logging in to the app, simply select "More" from the main menu and select "Touch ID Settings."