



Christmas at the Opryland Resort

featuring the Opryland Holiday Show, *General Jackson* and the Grand Ole Opry

Tour Dates: December 1-6, 2024

DAY 1 Arrive in Tennessee: Welcome to Nashville with a transfer to the Gaylord Opryland Resort. Tonight, meet your Tour Manager at 6:00 p.m. and get to know your traveling companions during a welcome dinner at the resort. **Meal: D**

DAY 2 Nashville Sightseeing and Country Music Hall of Fame: Begin the day with a narrated tour of Nashville conducted by a local guide. See the Honky Tonks, Music Row, the historic Ryman Auditorium and even a full-scale replica of the Parthenon. Then, visit the fabulous Country Music Hall of Fame and Museum. Called the "Smithsonian of Country Music" because of its collection of artists' artifacts, photographs, recorded sound and vintage video, the museum is highlighted by its core exhibit *Sing Me Back Home: A Journey Through Country Music*. **Meal: B**

DAY 3 Free Day and Grand Ole Opry: Today is a day at leisure for you to explore the incredible Opryland Resort. Here, you will experience southern hospitality at its finest as you stroll through nine acres of lush gardens and flowing waterfalls inside a glass atrium. Take a ride on a Delta River Boat through the Resort and see this remarkable complex from a whole new perspective. Dinner tonight is at the Opry Backstage Grill which

serves Southern fare paired with live music. In the evening, sit back and enjoy the excitement of the Granddaddy of Country shows, the Grand Ole Opry. **Meals: B, D**

DAY 4 General Jackson Showboat and Belle Meade: Enjoy the morning at the Opryland Resort. Then, climb aboard the one of the largest showboats, ever built, the *General Jackson*. An elegant triumph of American ingenuity, the "Gen Jack" was launched on the Ohio River in 1985. Expect a delicious luncheon while experiencing a dazzling holiday show featuring stunning costumes and lively entertainment celebrating the best of the holiday season. In the afternoon, visit the elegant Belle Meade Plantation and learn the century-long history of the estate through a guided tour. **Meals: B, L**

DAY 5 Opryland's ICE! Show and Opryland Christmas Dinner Show: Today, experience Opryland's annual *ICE!* show. This winter holiday attraction is an interactive world of colorful hand-carved ice sculptures created by artists from around the world. Also, enjoy the exciting synchronized light and music fountain show in the Delta Atrium. Also enjoy the outdoor Nativity display with special light effects. In the evening, you are treated to a Christmas Dinner and Show at the Opryland Resort. **Meals: B, D**



Celebrate the holiday season aboard the *General Jackson Showboat*



Experience Opryland's traditional *ICE!* Show

DAY 6 Travel Home: Your trip ends with a group transfer to the Nashville's International Airport for flights out after 11:00 a.m.

Meal: B

HOTEL ACCOMMODATIONS

Gaylord Opryland Resort, Nashville, Tennessee

Rooms for the night before and after the tour are available.
Cost for a room in Nashville is \$349, tax and breakfast included.

Tour Dates	Per Person Twin	Single Room add
December 1-6, 2024	\$3,429	\$1,429

Pricing includes local Webster City pickup, round trip DSM air, on tour baggage handling, transfers, 9 meals, gratuities to drivers and guides and hosted by Kim!

Air itineraries may not be available until documents are received. Air seats are assigned by the airline for the entire group. Seat changes can only be attempted upon receipt of tickets and documents at which time availability may be limited. If specific seat assignments are vital to your reservation, we recommend individual air reservations rather than booking air with the group.

Mayflower
CRUISES & TOURS

ACTIVE
UNITED STATES
TOUR OPERATORS
ASSOCIATION

NTA
National Tour Association

ABA
AMERICAN BUS ASSOCIATION

FOR RESERVATIONS OR INFORMATION CONTACT:

Kim Peck
(515) 832-2520
or **KimP@fsbwc.com**

Tour Highlights

- 9 Meals: 5 breakfasts, 1 lunch and 3 dinners
- Round trip airport transfers
- Spend five nights at the fabulous Gaylord Opryland Resort, with its atriums beautifully decorated
- Narrated tour of Nashville to see the Honky Tonks, Music Row and the historic Ryman Auditorium
- Tour the Country Music Hall of Fame and Museum often called the "Smithsonian of Country Music"
- Enjoy Southern cooking and live music at the Opry Backstage Grille
- Reserved seats to the Granddaddy of Country shows, the Grand Ole Opry
- Experience a delicious luncheon and dazzling live entertainment celebrating the holiday season aboard the *General Jackson Showboat*
- Visit the elegant Belle Meade Plantation and learn the century-long history of the estate
- Experience Opryland's traditional *ICE!* Show, featuring hand-carved ice sculptures crafted by international artists
- Experience an exciting synchronized light and music fountain shows in the Delta Atrium as well as outdoor Nativity display with special light effects
- Take a Delta River Boat ride through the Opryland Resort
- Enjoy dinner and top-notch entertainment at Opryland's Christmas Dinner Show

Travelers Protection Plan (TPP) – \$250 per person Optional

This nonrefundable fee waives all cancellation fees when we are notified of cancellation one day before the tour departs. If you must leave the tour early due to personal illness, illness or death of a member of your immediate family, TPP guarantees full refund for any unused services after the departure of the tour. Other benefits include medical expenses for illness and injury, emergency transportation, 24 hour hot line, and lost or stolen baggage assistance. Return air transportation is included ONLY if your air tickets were provided by Mayflower Cruises & Tours. If you purchase the optional Travelers Protection Plan (TPP), you will be refunded all payments, including deposit amount, less the TPP premium amount.

Without Travelers Protection Plan (TPP)

- 61 days and more – deposit amount
- 60 – 31 days – 20% of the tour cost
- 30 – 15 days – 30% of the tour cost
- 14 – 1 day prior – 40% of the tour cost
- Day of departure or early departure from tour – 100% of the tour cost
- No refund on unused portion

TOUR ACTIVITY LEVEL



Exclusions: Mayflower Cruises & Tours reserves the right to alter its refund and cancellation policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Cruises & Tours.

Tour: Christmas at the Opryland Resort
Group Name: First State Bank Prestige Club

Departure Date: 12/01/2024
Group Number: 91035



For Reservations Contact: First State Bank Prestige Club
Kim Peck
(515) 832-2520
KimP@fsbwc.com

IMPORTANT: Please print your name EXACTLY as it appears on the government issued photo ID, REAL ID or Passport you will be using at the airport. Name corrections, after final payment due date or after tickets have been issued, will result in additional fees being assessed.

YOUR INFORMATION

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev) (Print your name EXACTLY as it appears on your REAL ID or PASSPORT) (Jr., Sr.)
Address: _____ City: _____ State: _____ Zip Code: _____
Phone: _____ Cell: _____ Email Address: _____
Date of Birth: _____ Gender: ☐ Male ☐ Female Global Entry/TSA #: _____
Emergency Contact: _____ Relationship: _____ Phone: _____
Please provide contact information of person not traveling with you.

ROOMING WITH

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev) (Print your name EXACTLY as it appears on your REAL ID or PASSPORT) (Jr., Sr.)
Address: _____ City: _____ State: _____ Zip Code: _____
Phone: _____ Cell: _____ Email Address: _____
Date of Birth: _____ Gender: ☐ Male ☐ Female Global Entry/TSA #: _____
Emergency Contact: _____ Relationship: _____ Phone: _____
Please provide contact information of person not traveling with you.

Please advise your departure airport for this tour: _____ ☐ Mayflower Air ☐ Writing Own Air

PAYMENT INFORMATION

Make Checks Payable To: Mayflower Cruises and Tours
Mail Deposit To: First State Bank Prestige Club
505 2nd St
Webster City, IA 50595
Mail Final Payment To: SAME AS ABOVE

MC, VISA & DISC accepted
Credit Card #: _____
Security Code: _____ Exp. Date: _____
Cardholder Name & Billing Address: _____

☐ Single ☐ Twin ☐ Guaranteed Share
☐ One Bed ☐ Two Beds

Purchasing Travelers Protection Plan:
☐ Yes ☐ No

Deposit Amount: \$ 200 pp

Travel Protection Plan: \$ 250 pp Optional

Total Amount Enclosed: \$ _____

Final Payment Due By: 10/01/2024

2024-2025 NORTH AMERICA HOLIDAYS

General Information and Terms & Conditions

Payments: All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa Mastercard and Discover Card.

Prices Subject to Change: We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary. Guaranteed Share Program for Single Travelers If you are traveling alone, are a non-smoker, and would like a roommate for cost savings, let us know at the time of booking your reservation. You will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room yet only pay the twin price. Guaranteed share reservations are available until the final payment period of a tour.

Roommate Cancellation: If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

Health and Walking on Tour: Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Mayflower Cruises & Tours requires that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance.

Revision Fees: A fee of \$25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

Luggage Handling: The tour cost includes portage for one average size suitcase. A charge of \$5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

Travel Documents: Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel and ship information, clothing suggestions, baggage tags, plus any helpful hints.

Mayflower Loyalty Program, First Time Travelers and Referral Rewards: Earn \$100.00 travel credit for every North America Air holiday taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within one year of the return of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Referral Rewards.

Rewards and Mayflower promotional savings:* First Time Travelers, earn \$50.00 to be applied to their first reservation with Mayflower Cruises & Tours. FTTs cannot be combined with any Free Airfare promotional offer. With Mayflower's Referral Rewards program you can earn hundreds of travel dollars when you refer a friend to us. Here is how it works - refer a friend that is NEW to Mayflower Cruises & Tours and you will earn up to a \$100 Travel savings when your friend makes a reservation and pays the deposit on a tour that is 5 days or longer. The Travel savings is per friend. So if you bring in a couple that is new to Mayflower - you will earn \$100 x 2 = \$200 in savings. You can apply these savings on upcoming tours* you have with Mayflower Cruises & Tours. Your Friend also gets a First Time Traveler savings of \$100.

**Some restrictions apply, call for details.*

Smoke Free Environment: Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

Travelers with Special Needs: You must advise Mayflower at the time your booking is made of any disability requiring special attention. Mayflower will make reasonable efforts to accommodate the special needs of our travelers. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Mayflower cannot provide special individual assistance to travelers with special needs for walking, dining or other routine activities.

Membership: Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least six years of age and accompanied at all times by a guardian.

Force Majeure: Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

Responsibility: These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd, Suite 500, Lisle, IL 60532. In common with other companies,

Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member.

United States Tour Operators Association \$1 Million Travelers Assistance

Program: Mayflower Cruises & Tours, Inc. shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to information@ustoa.com or by visiting www.ustoa.com.

Tour Activity Level

Travelers should be in reasonably good health. Please consult your physician for pre-departure health advice.

1. This program has a leisurely pace with minimal activity such as climbing stairs, boarding the motorcoach and walking within the hotels and ships.
2. Average physical activity on this program requires the ability to climb stairs and walk reasonable distances, sometimes over uneven surfaces.
3. A blend of longer and shorter touring days with walking tours. Expect more of the touring to be over uneven surfaces and involve more stairs.
4. Longer touring days with more walking tours mixed with some periods of standing. Expect more of the touring to be over uneven surfaces and involve stairs.
5. A more physical touring experience based on the destination. Involves longer walking tours, on uneven surfaces, may involve inclines, stair climbing, windy or wet conditions at sites and periods of standing. Expect some of the experiences to occur during the evening.

Airline Security Measures: The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on the passport or a government issued I.D. (such as a driver's license) to be used while traveling, along with their date of birth and gender when making reservations to fly within the U.S. When making your flight reservations through Mayflower Cruises & Tours, you will be asked for this information by our staff. Due to airline security measures, your photo I.D. or passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas for Canada and Mexico: Each U.S. citizen must have a valid passport for entry into Canada or Mexico. No other documents will be accepted. Expiry date of passports should be at least six months after the return date of tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited.

Payment Information: Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section for further explanation of this benefit.

Payment Information

Within five business days of making your reservation, you must make your initial trip payment. Once your trip deposit is made, you then have 24 hours to add the optional Travel Protection Plan (TPP), if you choose to purchase it. For more details on the F431M Travel Protection Plan (TPP)" offered on North American Air Holidays, please see the section below. The TPP plan cost includes the plan premium and a fee for non-insurance assistance services. To obtain additional information on the fees for non-insurance components contact assistancefees@tripmate.com.

DEPOSIT SCHEDULE - Land tour price up to \$3,500

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$450	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment
• With TPP Coverage	\$375	60 Days
• Without TPP Coverage	\$200	60 Days

DEPOSIT SCHEDULE - Land tour price from \$3,501 and up

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$499	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only*	Deposit Per Person	Final Payment

• With TPP Coverage	\$425	60 Days
• Without TPP Coverage	\$200	60 Days

The F431M TPP plan described in this brochure is not offered on select North America tours, including Canadian Rockies by Rail, From the Red Rocks to the Rockies, New England and Canada Autumn Cruising and Steam Boating on the *American Queen*. These trips may be covered under the F431G plan, please visit www.tripmate.com/wpF431G for more details on this Travel Protection Plan.

DEPOSIT SCHEDULE - Alaska Adventure Cruise, Canadian Rockies by Rail, From the Red Rocks to the Rockies

Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	120 Days
• Without TPP Coverage	\$400	120 Days

DEPOSIT SCHEDULE - New England and Canada Autumn Cruising

Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$899	140 Days
• Without TPP Coverage	\$400	140 Days

DEPOSIT SCHEDULE - Steam Boating on the *American Queen*

Land/Cruise Tour	Deposit Per Person	Final Payment
• With TPP Coverage	\$2,069	140 Days
• Without TPP Coverage	\$1,500	140 Days

**Land tour price is based on twin occupancy rate*

Refund and Cancellation Policy

With the exception of deposit amounts, all payments for land, air and train arrangements (ticketed by Mayflower Cruises & Tours) are refundable when cancellations are prior to your final trip payment due date. Deposits are non-refundable. However, if the F431M Travel Protection Plan (TPP) is offered for your trip and you choose to purchase it, you may apply for reimbursement under the non-insurance Part A Cancellation Waiver. If the F431G TPP is offered for your trip and you choose to purchase it, you may seek reimbursement by filing a claim under the Trip Cancellation benefit. Additional terms and conditions apply to the F431M and F431G; please review the plan documents for full details.

Important Note: Non-Refundable airline tickets purchased from Mayflower Cruises & Tours are not covered under Part A of the F431M Travel Protection Plan (TPP). If you are protected under the F431G, airline tickets can be considered a travel arrangement under the definition of the plan.

North America Tours

- 61 days or more: Deposit Amount
- 60 to 31 days prior: 20% of tour cost
- 30 to 15 days prior: 30% of tour cost
- 14 to 1 day prior: 40% of tour cost
- Day of departure or early departure from tour: 100% of tour cost
- No refund on unused portions of the tour

MAYFLOWER CRUISES & TOURS CANCELLATION PENALTIES

North America Tours

- 61 days or more: Deposit Amount
- 60 to 31 days prior: 20% of tour cost
- 30 to 15 days prior: 30% of tour cost
- 14 to 1 day prior: 40% of tour cost
- Day of departure or early departure from tour: 100% of tour cost
- No refund on unused portions of the tour

Alaska Adventure Cruise, Canadian Rockies by Rail, From the Red Rocks to the Rockies

- 121 days or more: Deposit Amount
- 120 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

Steam Boating on the *American Queen*, New England and Canada Autumn Cruising

- 141 days or more: Deposit Amount
- 140 days until day of departure: 100% of the tour cost
- No refund on unused portions of the tour

Exclusions: Mayflower Cruises & Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Cruises & Tours.